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BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

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Arizona Corporation Commission

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KRISTIN K. MAYES - Chairman
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ARIZONA CORPORATION COMMISSION
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[Signature]

IN THE MATTER OF:

DOCKET NO. T-01051B-10-0200

GEORGE BEIN-WILLNER, for GLENDALE &
27TH INVESTMENTS, LLC

COMPLAINANT,

Vs.

QWEST CORPORATION,

RESPONDENT.

PROCEDURAL ORDER

BY THE COMMISSION:

On May 17, 2010, George Bein-Willner, for Glendale & 27th Investments, LLC ("Complainant") filed with the Arizona Corporation Commission ("Commission") a formal complaint ("Complaint") against Qwest Corporation ("Qwest"). The Complaint alleges that Qwest has incorrectly billed Complainant, who owns and operates Sterling International Hotel, for a 1-800 line that should have terminated in 2004. Complainant requests relief in the amount of approximately \$10,000.

On June 10, 2010, Qwest filed an Answer to the Complaint, denying the allegations alleged in the Complaint. Qwest's Answer states that as a gesture of goodwill, and not as an admission of liability, Qwest provided Complainant a back credit to July 2009 and Qwest requests that the Commission dismiss the Complaint.

The filings show that genuine issues are in dispute. Accordingly, a Procedural Conference should be scheduled to discuss a procedural schedule for this matter.

IT IS THEREFORE ORDERED that Qwest's request to dismiss the Complaint is hereby denied.

1 IT IS FURTHER ORDERED that a **Procedural Conference** shall be held on **September 8,**
2 **2010 at 10:00 a.m.** or as soon thereafter as is practicable, at the Commission's offices, 2nd Floor
3 Conference Room, 1200 West Washington Street, Phoenix, Arizona 85007.

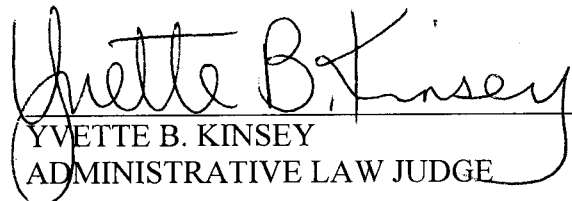
4 IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113-Unauthorized
5 Communications) applies to this proceeding.

6 IT IS FURTHER ORDERED that all parties must comply with Rules 31 and 38 of the Rules
7 of the Arizona Supreme Court and A.R.S. § 40-243 with respect to practice of law and admission *pro*
8 *hac vice*.

9 IT IS FURTHER ORDERED that withdrawal of representation must be made in compliance
10 with A.A.C. R14-3-104(E) and Rule 1.16 of the Rules of Professional Conduct (under Rule 42 of the
11 Rules of Arizona Supreme Court). Representation before the Commission includes the obligation to
12 appear at all hearings and procedural conferences, as well as all Open Meetings for which the matter
13 is scheduled for discussion, unless counsel has previously been granted permission to withdraw by
14 the Administrative Law Judge or the Commission.

15 IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend,
16 or waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at
17 hearing.

18 DATED this 16th day of August, 2010.

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21 
22 YVETTE B. KINSEY
ADMINISTRATIVE LAW JUDGE

23 Copies of the foregoing mailed/delivered
24 this 16th day of August, 2010, to:


25 George Bein-Willner
26 For GLENDALE & 27TH INVESTMENTS,
27 LLC
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15 By: 
16 Debbi Person
17 Assistant to Yvette B. Kinsey
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